



AUM  
**CLARE ESTATE UMGENI HINDU  
CREMATORIUM SOCIETY**  
(EST. 1904)

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Circular No. 13 – 02/25

03/02/2025

**Circular letter to All Undertakers/ Service Providers/ General Public**

**Dear Sir/ Madam**

At the outset let me wish you and your family lots of happiness and prosperity for 2025. The New Year 2025 has dawned on us and this leads to lots of speculation as to the success our lives in 2025.

As the years go by, the spiraling cost of commodities and services will always be with us. We cannot avoid these increased costs. Here in South Africa the non-service deliveries, due to the poor management in municipalities has resulted in increased costs of basic needs ie water, electricity, refuse removal, transport, etc. This has been passed onto the residents.

Take note that the ff policy that has been put into place:

**1. Cremation Tariff Increase**

The Society is compelled to increase its tariff due to increased cost in gas, electricity, water, salaries, cleaning services and Municipal fees, etc. Please refer to attached page for increase wef 1 March 2025. Annexure 1

**2. Serving of Meals on Premises**

It has been observed that families bring cooked meals (eg. biryani, dhal, salad, sandwiches) which are placed in the entrance area of Hall 2 and Hall 3 – this is not a catering area. This is against the Municipal by-laws as the entrance/ exit must be clear at all times for easy access during an emergency Food cannot be served in the halls. After the meals are served the premises is littered with leftover food (biryani, dhal, polystyrene containers). The Society has to engage staff to clean the premises. Only light snacks and sandwiches are allowed outside.

A seated area – under the trees has been provided for the light snacks and refreshments. The Tuck shop has been awarded to a professional caterer who will provide refreshments, snacks, packaged chips, cooked chips, etc. The Society does not benefit financially from this facility in any way.

Please Note:

2.1 As from 1<sup>st</sup> March 2025 – no cooked food from outside caterers will be allowed on the premises. All food, snacks, and refreshments must be purchased from the tuck shop on the premises and eaten under the tree at the seated areas.

2.2 Failure to do so, a surcharge of R1000 will be charged to the bereaved family for cooked food brought on to the premises. We appeal to you to support the tuck shop, an upcoming small business enterprise. Please inform all families of this arrangement.

2.3 Strictly no alcohol to be consumed on the premises and the car park.

2.4 Carrying of firearms is strictly prohibited on the premises.

2.5 The Society indemnifies itself as contained in the signage at the crematorium entrance.

### **3. Registration of Service Providers (décor, livestreaming, musicians)**

According to FICA Act, Fire Regulation Act and Strict Security Control, all service providers (décor, livestreaming, musicians, etc) must register with the Society before using the premises. The Society has the right to charge a fee for use of the premises.

A form must be completed, and the service provider (except Undertakers) must sign the Register in the main office. Failure to do so will result in the service provider being refused entry to halls and the premises. These measures are imposed due to high rate of crime, theft, safety regulations and vandalism and illegal entry by service providers. We appeal to you to assist us with your cooperation and also to make the premises a safe and controlled environment. We have noticed that many décor companies are coming in willy nilly and damaging doors, cameras and alarm equipment. Only one (1) décor companies will be allowed on the premises ie

- Top Class Events

THE OFFICE MUST BE INFORMED BEFOREHAND IF DÉCOR IS TO BE USED IN HALLS.

### **4. Traffic flow within the premises**

To improve the accessibility of traffic and movement of people on the premises the ff. has been put into effect.

4.1 Designated parking areas are demarcated for Halls 1, 2 and 3.

4.2 The main entrance is now 'One Way' – enter and exit is through the 'Old driveway past Hall 3' – the gate will open automatically once near the gate.

