



AUM  
**CLARE ESTATE UMGENI HINDU  
CREMATORIUM SOCIETY**  
(EST. 1904)

VAT NO. 4900125313

034 – 011 NPO

PBO NO. 93001871

P.O. Box 54 Sirpath Road 4152  
142 New Germany Road Reservoir Hills 4091  
EMAIL: [clareestategrematorium@gmail.com](mailto:clareestategrematorium@gmail.com)  
NIGHT BOOKING: [www.clareestategrematorium.co.za](http://www.clareestategrematorium.co.za)

031 269 3963  
FAX: 031 269 3805  
084 423 3146

Circular Letter No.: 03-02/23

21/02/2023

Circular Letter to All Undertakers

Dear Sir / Madam,

**CANCELLATION OF BOOKINGS**

**RE : ABUSE OF CANCELLATION FACILITY**

1. It has come to our knowledge that Undertakers are booking slots for cremation and then cancelling.
2. In consultation with all Undertakers the following rules will apply :
  - 2.1. All cancellations must be done a day before the cremation date (during business hours)
  - 2.2. If a cancellation is done on the day of the cremation, a levy of R500 will be charged.
  - 2.3. If the office is not informed at all, the full cremation fees or hall hire fees will be levied
  - 2.4. If an Undertaker has defaulted more than 3 times then bookings will be taken on a prepaid basis
  - 2.5. An exception for the R500 levy will be for a post mortem examination on the day of cremation.  
A certificate of Proof of Postmortem Examination (Schedule G) must be produced. If no proof is provided a levy of R1000 will be charged.

Your compliance with the above conditions will be highly appreciated.

Mr T Kassie  
Clare Estate Umgeni Hindu  
Crematorium Society  
(Hon.Secretary)